

	Vision	Plan	Design	Build	Deliver	Operate	
Project Management	Define Strategic Direction and Objectives	Develop Project Charter, Workplans, PMO Procedures	Execute & Manage Project per PMBOK standards, including management of Issues/Risks/Decisions			Transition to Support & Maintenance Governance	
Quality Management		Est Quality Management Plan and Baseline	Perform Quality Reviews				
Value	Identify Value Opportunities and Development Case	Monitor and Maintain the Business Case			Est Benefits Tracking Team	Id New & Real Value Enhancements	
Process and Applications		ID Requirements, Develop Scope and Vision	Design Future Process and Application	Validate Build and Config Testing	Implement Business Process Controls		
Information Management	Define IM Vision and ID Value Opportunities	Define Common Data and Business Info Models	Design System Content Design Privacy and Data Protection Controls	Dev Content Maint Approach and BI Reports		Transition IM to Support and Maint Governance	
Development	Define Scope of Interfaces/Integrations/Conversion/ Reports	Document As-Is Appl Architecture and Risks	Develop Functional & Technical Specs	Develop and Unit Test (Functional and Technical)			
Technology		Develop Infrastructure and Technology Plan	Define Cloud Infrastructure Needs Define System Security Design	Build System Create & Build Cloud Environments	Manage Release & Deployment	Implement Release Management and Production Patch Procedures	
IT Service Management				Develop Service Delivery Roles & Responsibilities	Conduct Service Delivery Knowledge Transfer and Training		
Deployment			Develop Cutover and Deployment Strategy	Deployment Readiness Testing			
Governance and Leadership Alignment	Conduct Initial User and Stakeholder Assessment	Project Governance				Conduct Mid-Point User and Stakeholder Assessment	Conduct Final User and Stakeholder Assessment Conduct Post Go-Live User Adoption Assessment
Change Preparation	Determine Program Governance	Deliver Audience-specific Communications					
	Develop Stakeholder Engagement Strategy	Develop & Deploy Stakeholder Strategy and Incentive Plan					
		Plan Workflow Change Impact Assessment	Conduct Workflow Change Impact Assessment	Launch Super User Program			
Training		Develop Learning Assessment Strategy	Develop Training Materials		Train-the-Trainer End User Training	Conduct Training Assessment	
Activate Support				Develop Support and Maintenance Model	Develop Support and Maintenance Processes	Implement Support and Maintenance Procedures	
VSF Capability RoadMap Management	Identify Market & Client Demands Maintain VSF Vision	Prioritize Features and Functions Maintain Release Plan				Update VSF Capability RoadMap (Planned/ Implemented)	